

# Cirrus Networks LLC Privacy Policy

**Effective Date:** November 8, 2024

## Introduction

This Privacy Policy (the “Policy”) outlines how Cirrus Networks LLC (“we,” “us,” or “our”) collects, uses, maintains, and discloses information from users of our website, **CirrusNetworks.io** (the “Website”), and any associated services (collectively, the “Properties”).

By accessing our Properties, you agree to the practices described in this Policy. If you do not agree with this Policy, please refrain from using our Properties.

## Scope of the Policy

This Policy applies to:

- Information collected on our Website and any linked pages we control;
- Data gathered through email, text, and other electronic communications between you and our Properties;
- Information collected via mobile and desktop applications linked to this Policy;
- Data obtained through services we provide directly to you.

This Policy **does not** apply to:

- Data collected offline or through any other means not linked to this Policy;
- Information collected by third-party services that may link to or be accessible from our Properties.

## Information We Collect

We collect the following types of information:

### Personal Information

This includes identifiable information such as:

- **Contact Details:** Name, email address, postal address, and phone number;
- **Financial Information:** Payment details provided for transactions;
- **User Contributions:** Any information you share in public areas of our properties.

### Non-Personal Information

Includes data about your internet connection, device information, and usage details that do not individually identify you.

### **Automatic Data Collection**

We may use cookies, web beacons, and other tracking technologies to gather data such as:

- **Usage Data:** Pages visited, time spent on the site, and other analytics;
- **Technical Information:** IP address, browser type, and operating system.

You can disable cookies through your browser settings; however, this may impact your experience on our Website.

### **How We Use Your Information**

We use your information for purposes including, but not limited to:

- Providing and enhancing our services;
- Responding to your inquiries and support requests;
- Processing transactions and managing billing;
- Conducting research and analyzing usage patterns;
- Marketing and promotional purposes (with your consent).

### **Disclosure of Your Information**

We may share your information under the following circumstances:

- **With Service Providers:** To facilitate our operations, such as payment processors and data storage services;
- **For Legal Compliance:** To comply with court orders, legal processes, or regulatory requirements;
- **In Business Transfers:** In connection with mergers, acquisitions, or asset sales;
- **With Your Consent:** When you explicitly consent to such sharing.

We do **not** sell, trade, or rent your personal data to third parties.

## **GDPR Compliance**

If you are a resident of the European Economic Area (EEA), you have specific rights under the General Data Protection Regulation (GDPR).

### **Lawful Basis for Processing**

We process your personal data under the following lawful bases:

- **Consent:** You have given clear consent for us to process your personal data for specific purposes.
- **Contractual Necessity:** Processing is necessary for the performance of a contract with you.
- **Legal Obligation:** Processing is necessary for compliance with a legal obligation.
- **Legitimate Interests:** Processing is necessary for our legitimate interests, provided these are not overridden by your rights.

### **Your GDPR Rights**

You have the following rights under GDPR:

- **Right to Access:** You can request a copy of your personal data.
- **Right to Rectification:** You can request corrections to your personal data.
- **Right to Erasure:** You can request the deletion of your personal data, subject to legal requirements.
- **Right to Restrict Processing:** You can request that we restrict processing your personal data.
- **Right to Data Portability:** You can request a copy of your personal data in a machine-readable format.
- **Right to Object:** You have the right to object to certain types of processing, including direct marketing.
- **Right to Withdraw Consent:** You may withdraw your consent at any time.

### **Data Transfers**

Your data may be transferred outside the EEA. We use Standard Contractual Clauses to ensure data protection.

### **Exercising Your Rights**

To exercise your GDPR rights, please contact us at [privacy@cirrusnetworks.io](mailto:privacy@cirrusnetworks.io). We will respond within one month.

## U.S. State-Specific Privacy Rights

Residents of certain U.S. states have specific privacy rights under state laws such as the CCPA, VCDPA, CPA, and others.

### California Residents (CCPA)

Under the CCPA, you have the following rights:

- **Right to Know:** Request information about the categories of data we collect and our data practices.
- **Right to Delete:** Request deletion of your personal information, subject to legal exceptions.
- **Right to Opt-Out:** We do not sell personal data, but you may opt out of certain data practices.
- **Right to Non-Discrimination:** You will not be penalized for exercising your CCPA rights.

### Virginia Residents (VCDPA)

Virginia residents have the following rights:

- **Right to Access, Correct, and Delete:** You may request access, correction, or deletion of your personal data.
- **Right to Opt-Out:** Opt out of targeted advertising, data sales, and profiling.
- **Right to Appeal:** If your request is denied, you have the right to appeal.

### Other States (Colorado, Connecticut, Utah)

Residents of these states have similar rights, including:

- **Access and Data Portability:** Request access to your data.
- **Right to Delete:** Request data deletion.
- **Right to Opt-Out:** Opt out of data sales, targeted advertising, and profiling.

For more information, contact us at [privacy@cirrusnetworks.io](mailto:privacy@cirrusnetworks.io)

## **Data Security**

We use industry-standard measures to protect your data. However, no system is completely secure. Transmission of information is at your own risk, and you are responsible for protecting your account credentials.

## **Children's Privacy**

Our Properties are not intended for children under 18. We do not knowingly collect data from children. If you believe we have collected such data, contact us at [privacy@cirrusnetworks.io](mailto:privacy@cirrusnetworks.io)

## **Changes to This Privacy Policy**

We may update this Policy periodically. The effective date will be updated, and significant changes will be communicated via the Website. Please review this Policy regularly.

## **Contact Information**

For questions or comments about this Policy or to exercise your rights, contact us at:

**Email:** [privacy@cirrusnetworks.io](mailto:privacy@cirrusnetworks.io)